

REPORTING CONCERNS

New Forest District Council, Hampshire Constabulary and New Milton Town Council work alongside a number of partner agencies to reduce the cause and effects of anti-social behaviour within the District.

Anti-social behaviour can adversely impact the quality of lives of all persons within the community. Examples of such behaviour (but not exhaustive) are:

- Loud abusive language
- Inappropriate use of vehicles and loud/excessive engine noise
- Behaviour that causes harassment, alarm or distress
- Fly-tipping
- Criminal damage
- Street drinking with adverse behaviour or conduct
- Aggressive begging

We recognise the effect this has on residents, visitors and the business community who we wish to support as a partnership. To ensure all partner agencies have an accurate overview of matters we need your assistance.

If you have been a victim of such behaviour, please report concerns following the below guidelines:

Crime

- Matters of a criminal nature - where you or your property are at immediate risk of harm call Hampshire Constabulary using the 999 emergency number.
- Alternatively, where the perpetrator is not present and you or your property are **not at** immediate risk of harm you can report this to Hampshire Constabulary via their 101 number or online using the link below
<https://www.hampshire.police.uk/ro/report/ocr/how-to-report-a-crime/>

Anti-social behaviour

- Matters relating to anti-social behaviour can be reported to Hampshire Constabulary by calling 101.
Alternatively, to report incidents of anti-social behaviour contact New Forest District Council Community Safety department on 02380 285438 or by emailing safernewforest@nfdc.gov.uk

You can also submit information through the completion of our online diary:
<http://www.safer.newforest.gov.uk/article/17385/Community-diary>

Completed diaries are to be emailed to safernewforest@nfdc.gov.uk

Please ensure you provide consent for the diaries to be shared with appropriate partners to discuss the concerns you have raised.

Alternatively, to report crime and anti-social behaviour, **Crimestoppers** is an independent charity that assists people to report crime anonymously. You can contact Crimestoppers by phone on 0800 555 111 and online <https://crimestoppers-uk.org/give-information/forms/give-information-anonymously>

Matters relating to fly-tipping can be reported directly to New Forest District Council by contacting 023 8028 5000 or online via:

<https://forms.newforest.gov.uk/enqforms/Step1.asp?SessionEnabled=1>

Matters relating to noise, pest complaints, air quality, drainage, water, bonfires, contaminated land, environmental permits and light pollution can be reported to Environmental Health at New Forest District Council. Environmental Health can be contacted on 023 8028 5411 or E&RAdministration@nfdc.gov.uk;

Both of the above matters can also be reported through the New Forest In Touch app. The app, which is free to download from iTunes and Google Play, lets you report issues 24/7 from anywhere in the UK via your Smartphone.